

Embassy of India
Riyadh

Dated: 11th May 2023

Corrigendum-I

This is with reference to the Embassy's RFP dated 20.04.2023 inviting proposals from experienced and qualified Service Providers for providing outsourcing services for Consular-Passport-Visa (CPV)- Misc. and Attestation services at the Embassy of India, Riyadh and Consulate General of India, Jeddah.

2. Prospective bidders may kindly note the following modifications/revisions in the RFP:

S. No.	Existing clause	Modified clause
Chapter VII: Scope of work and deliverables required. 3. OPTIONAL SERVICES (OSs) (viii) (b) & (c) Pt No. 7	At no point, OSP shall directly or indirectly force the applicants to avail the Premium Lounge Service (PLS). Under PLS, OSP shall provide an end-to-end personalized service, assuring individual assistance from completion of the application submission process to dispatch of the document, all within a modern-day plush lounge facility. Under PLS, OSP shall provide complimentary photocopying, photo-booth services, typing/form filling and form registration as per parameters specified by the Mission/Post. Automatic updates at each stage of the application process through SMS and mail.	At no point, OSP shall directly or indirectly force the applicants to avail the PLS Premium Lounge Service. Under PLS, OSP shall provide an end-to-end personalized service, assuring individual assistance from completion of the application submission process to dispatch of the document, all within a modern-day plush lounge facility. Under PLS, OSP shall offer optional services on request on chargeable basis such as photocopying, photo-booth services, typing/form filling, Courier services, sms-Tracking, computer with internet facility and form registration etc. as per parameters specified by the Mission/Post, Automatic updates at each stage of the application process through SMS and mail. OSP will charge from the applicants as per actual rendering of these optional services on the request of applicant; otherwise only Premium Lounge Service fee will be charged by OSP.



(Prem Selwal)
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Embassy of India
Riyadh